

AB 1826 Report

As of July 26, 2019, the City of Ventura has been in contact with 441 businesses. Out of the 441 contacts we made, sixty were restaurants, twenty-four were industrial businesses, sixteen were hotels, forty-seven were commercial businesses, and 294 were multi-family residencies. We started making contact on July 2 with these businesses in an effort to determine whether or not they were in compliance with Assembly Bill 1826.

We used a list of codes to designate each account as either determined compliant (DC), determined non-compliant (D-NC), or determined exempt (DE) based on certain parameters such as minimal waste generation, or lack of space for another waste bin. When we could not get in contact with the account holder, we would either designate them with VM, which means voicemail or email left, or VM-N, which means we were unable to leave a voicemail or email. The final code is N/A, which means the phone number was determined invalid or it has been disconnected; there were 50 accounts with this designation.

When calling restaurants, eighteen were DC, five were DE, and three were DN-C. As for non-answers, we designated twelve VM, nineteen VM-N, and three N/A. For industrial businesses, seven were DC, one was DE, and none were DN-C. Fourteen were designated VM-N, two were N/A, and zero VM. When contacting hotels, nine were DC, one was DE, and zero DN-C. Zero were determined N/A, zero VM, and four VM-N. As for commercial sites, ten were DC, two were DE, five were DN-C, six were N/A, three were VM, and twenty one were VM-N. Finally, for Multi Family Units we had 160 DC, thirty DE, two DN-C, thirty nine N/A, fifty one VM, and twelve VM-N.

We compiled a list of all the businesses that we left a voicemail for and haven't heard a response back. With that list, we called each one again to get information on their business. We were able to speak to a few businesses, but the majority of them went to voicemail again. Our next course of action was to visit these non-responding businesses in person to speak to them. We made letters informing them of the new law and urging them to take actions to be in compliance.

Business Type	VM	DE	DC	VM-N	DN-C	N/A	Total
Restaurant	12	5	18	19	3	3	60
Industrial	0	1	7	14	0	2	24
Hotel	0	1	9	4	2	0	16
commercial	3	2	10	21	5	6	47
Multi-Family	51	30	161	11	2	36	294
Total	66	39	205	69	12	50	441

As of the 9th of August, we have completed all on site visits to businesses and MFR's that did not respond to our phone calls or follow up emails. In total, we have completed 123 on site visits over the past two weeks. When visiting a multi family residence, we would first determine if they had enough yard waste present to suggest their compliance with AB 1826. If not, they would simply be marked as DE (determined exempt) on our list, and no further contact was required with the property manager. When enough yard waste was present to require compliance with AB 1826, we would look for an on site manager to give a flyer to, which was comprised of AB 1826 basics and how the property manager could bring their property into compliance. Moreover, a majority of the multi family units did not have a manager on site, so no flyer was left. We are currently formulating a plan to get in contact with each property manager that has not responded to email or phone calls, and does not have an office on the MFR property. As far as restaurant visits, we would give the manager a flyer that was tailored to food waste generation and disposal. When no manager was in, we left the flyer with an employee and directed them to give the flyer to their manager upon their arrival. Restaurant managers seemed far more receptive when we spoke to them in person, as oppose to over the phone or in an email. Industrial and commercial businesses were addressed much like the multi family units. We would determine them exempt if that was the case, and if we felt they generated the designated amount, we made contact through anyone on site at the time of our visit.